

Manager, Consumer Credit Operations

Key Responsibilities:

- External: Customer, Lawyers, Credit Counselling Cambodia, Credit Bureau Cambodia, Association of Banks in Cambodia etc.
- Internal: Compliance, Audit, Risk & Credit Management, Credit Admin, Credit Operations....etc.
- To assess and approve consumer lending credit paper within agreed SLA and Delegated Authority (DA).
- To ensure all credit paper and support documents are properly validated and followed policy and procedure.
- To strongly engage relevant stakeholders eg CM, Operations, Credit Admin, Business Unit (BU) and sales staff
- To contribute to consumer lending business on credit underwriting process and recommend/deliver initiatives to improve on consumer lending process.
- To foster team environment, high-performance culture, encourage best practice sharing and good sales ethics
- To monitor and implement controls to manage sandbagging, manipulation, loan cancellation, malpractices, non-compliance
- To develop/enhance process/procedure to ensure we deliver good customer experience especially in term of turnaround time.
- To deliver other tasks that is assigned by line managers

Knowledge Skills and Experience:

- 5 years' experience in credit review (business and non-business application) and credit management.
- Strong ability to negotiate and building relationship.
- Ability to work under matrix and demanding environment.
- Recognized business market trend.
- Strong communication and interpersonal skills.
- Attentive to detail and accuracy.
- Computer literacy in MS Word, Excel and Power Point.

How to apply:

Please submit your application via email: careers.kh@cimb.com

Or call us at 081 240 333