

Executive, E-Channel System Support

Key Responsibilities:

- Provide customer support and assistance in issue troubleshooting and resolution.
- Provide support and maintenance to existing Channel Applications.
- Responsible for planning, organizing, and directing the activities of development of channel applications.
- Participate in cross-functional meetings to resolve customer issues.
- Update line manager about project status, updates and concerns on daily basis.
- Ensure all project-related documents are properly updated and maintained.
- Identify risks and develop mitigation plans.
- Drive the stakeholders for completion of documentation relating to business requirement and system designing specifications with required verification's sign-off.
- To execute 2nd level production and incident support through close interaction with other level.
- Perform other responsibilities and duties periodically assigned by the reporting authority in order to achieve the overall functional objectives of the division.

Knowledge Skills and Experience:

- A bachelor's degree in information technology or related discipline.
- 2+ years of IT related experience in the related field, preferably in financial industry.
- Proven ability to demonstrate strong sense of ownership.
- Proven ability to present complex information in a simplified fashion to facilitate understanding.
- Experience in Enterprise Service Bus (ESB Fiorano), Mobile, AS400, and API.
- Knowledge of coding languages in .NET technology, frameworks/systems (e.g. Entity Framework, Ajax, Repository) is a plus.
- Good understanding about System Development Life Cycle and DevOps.
- Self-motivated, action-and-result oriented, team player and proven ability to influence others.
- Excellence verbal / written communication, presentation and interpersonal skills.
- Good analytical, technical, written and communication skill.
- Ability to work in the team.

How to apply:

Please submit your application via email: careers.kh@cimb.com

Or call us at 081 240 333