

Executive, Core Banking Application Support

Key Responsibilities:

- Provide support to Core Banking System.
- Ensure assigned tasks are properly identified, managed, reported, tracked and closed in a timely manner.
- Identify the request, troubleshoot the issue and escalate it to supervisor/business unit/vendor for further actions.
- Perform follow-up with required stakeholders for closure.
- Ensure system/application and documentation are kept up-to-date.
- Ensure compliance to IT standards, SDLC standards, policies and procedures.
- Be able to take up any ad-hoc tasks assigned by supervisor.
- Be able to communicate and work with business users/vendors/other third parties in term of system issue/change request/project.
- Provide first level support of End of Day batch run.

Knowledge Skills and Experience:

- Knowledge of IBM AS400 system, Backup/Recovery, Work Query...etc
- Knowledge of Banking Products and its Services.
- Knowledge of Change Management and SDLC processes.
- At least 1–3 years of working experiences in the related field, preferably in a banking environment.
- Technical knowledge skills, theory, document management
- Highly result oriented and can work independently.
- Ability to meet tight deadlines, work under pressure, work in team.
- Be honest and responsible of works.
- Ability to build relationships and interact effectively with internal and external parties.
- Good analytical, technical, written and communication skills.

How to apply:

Please submit your application via email: careers.kh@cimb.com

Or call us at 081 240 333